

Independent Safety Services Ltd

Quality Policy

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Revisions Control Page

Version Number	Date	Summary of Changes	Changes Made By
V1.1	24/06/2024	Updated Format	Matthew Smith
V1.2	13/10/2025	Changed Chief Operating Officer to Chief Executive Officer	Christine Phelan
V1.3	21/05/2026	Scheduled review	Matthew Smith

QUALITY POLICY

Independent Safety Services Ltd was formed in 1996, to provide Waste Management, Dangerous Goods and Health & Safety Consultancy services, with a particular focus on healthcare waste and transport issues.

It is ISSL policy to provide and maintain safe and healthy working conditions, equipment and systems of work for all our employees and to ensure that our customers are provided with the highest quality services.

ISSL views Quality, Health and Safety and Environmental Management as a primary management responsibility and key to business success.

We are committed to:-

- Continual improvement of our Quality, Health and Safety and Environmental performance;
- Reducing quality non-conformance and health and safety incidents in line with the quality objectives set out in the quality management system;
- Complying with all applicable quality and health and safety laws, guidance, codes of practice and customer requirements;
- Setting objectives for measuring and reporting quality and health and safety and Environmental performance on a regular, consistent and meaningful basis; and
- Communicating with all employees, customers and contractors to ensure an understanding of our Quality, Health and Safety and Environmental policies and procedures.

To assist ISSL in achieving its quality and health and safety objectives and targets, we are committed to documenting, implementing and maintaining an Integrated Management System in a manner consistent with International Standard ISO 9001:2015.

This policy is available to all staff, clients, members of the public and stakeholders on request and at the following web address: <http://www.issafe.co.uk/policies/>



Signed
Dr Anne Woolridge, Chief Executive Officer

Date: 21st May 2026